

For all advice and information in regards to COVID-19 please continue to visit the [WA Department of Health](#) and [Federal Government](#) websites.

COVID-19 (Coronavirus) Multilingual Resource Library

Find information about Coronavirus: COVID-19 Translated Resources in your preferred language.

COVID-19 Information Sources

Phone

- COVID-19 general information – call 13COVID Hotline on [13 26 843](#)
- COVID-19 symptoms - call the National Coronavirus Helpline [1800 020 080](#)
- Coronavirus Health Hotline 1800 020 080
- Emergencies or life-threatening situations - call [000](#)

Internet

- [State Government's COVID-19 website](#)
- [Commonwealth Department of Health website](#)
- [WA Department of Health website](#)
- [WA Department of Health- Health Information for Western Australians](#)
- [World Health Organisation website](#)

Facebook

- [HealthyWA facebook page](#)
- [Australian Department of Health facebook page](#)
- [World Health Organisation facebook page](#)
- [Premier Mark McGowan's facebook page](#)

Twitter

- [Premier Mark McGowans Twitter](#)
- [Department of Health Twitter](#)

Symptoms

[Health Direct Covid Symptom Checker](#)

Where to get tested

To find out where to get tested, visit the [HealthyWA website](#).

Where to get vaccinated

[Find locations close to you.](#)

Download an app

[ServiceWA](#)

[SafeWA](#)

COVID-19 Coronavirus Advice

- **Quick stop info and advice for the community and businesses**
Latest updates, what you can and can't do, proof of vaccines, travel etc
[MORE INFO - WA Government latest updates](#)
- **Exposure Sites**
Locations in Western Australia visited by confirmed COVID-19 cases
[MORE INFO - Confirmed location sites](#)
- **Covid-19 testing**
Locations in Western Australia visited by confirmed COVID-19 cases
[MORE INFO – healthy WA testing information](#)
MORE INFO – [Wheatbelt Specific information](#)
- **Current Restrictions**
With the community spread of covid-19 in Western Australia and open borders mandatory restrictions are in place and may change. [MORE INFO - Current Restrictions](#)
- **Contact Tracing**
From Saturday, December 5 2020, particular WA businesses and venues have been required to maintain a mandatory contact register for staff and patrons.
[MORE INFO - Contact Tracing](#)
- **Safety Plans**
Latest information and tools, including industry-specific COVID Safety Plans and Guidelines. [MORE INFO - Covid Safety Plans](#)
- **Business Information**
A range of support information focused on the needs of small business owners.
[MORE INFO –State Government Business tools and Information](#)
[MORE INFO –State Government Support for Business](#)
[MORE INFO –Government Support for Business](#)
[MORE INFO – Small Business Development Corporation resources](#)
[MORE INFO – Safe Work Australia Small Business Planning Tool](#)
[MORE INFO – Safe Work Australia Workplace information](#)
- **Hygiene Training**
The WA Government has launched a mandatory Covid-19 hygiene training and assessment course to prepare the state's hospitality industry for a future return to business. [ACCESS Course](#)
- **Preparing for Covid**
It is important to have a household Covid plan ready so that you are best prepared as an individual and household. These can not only help yourself and your family but our hard working emergency services and health care workers.
MORE INFO – [Covid Ready Kit](#)
MORE INFO – [Covid Ready Plan](#)

Testing Advice

People are urged to continue to check the [HealthyWA website](#) for updates, and if they have been to an exposure site, have had a close contact or are experiencing symptoms to follow the listed health advice.

What's the difference between RAT and PCR testing?

[MORE INFO – Types of COVID test](#)

[MORE INFO - FREE RAPID ANTIGEN TESTS](#)

[MORE INFO - RAPID ANTIGEN TESTING](#)

[Register a Rapid Antigen Result](#)

Testing and Isolation

What to do if you or someone you know tests positive

[MORE INFO - testing and isolation guide](#)

What to do if you have COVID-19

If you test positive for COVID-19, it is likely your symptoms will be mild and you can recover safely at home.

If you have no symptoms, or only [mild symptoms](#), this information and advice will help keep you and your loved ones safe. You should only call triple zero (000) or attend an emergency department if your symptoms are severe.

[MORE INFO - what to do if you have COVID-19](#)

[MORE INFO - managing Covid-19 at home](#)

WA COVID Care at Home

Most people with COVID-19 can care for themselves with some support from their GP. WA COVID Care at Home delivers home monitoring care for COVID-positive people who require it due to having risk factors which put them at greater risk of requiring hospitalisation. This is a free service. You will need to register for the service. You will be asked to consent to enrol in the program.

[REGISTER](#)

Are Shire facilities still open?

Shire Admin and Customer Service

The Shire of Toodyay Administration is currently open.

The following controls are in place:

- ✔ All visitors and staff must wear masks
- ✔ Mandatory sign in sheets and QR codes are present
- ✔ Hand Sanitisers and Masks are available to visitors
- ✔ Masks are available on request
- ✔ Extra cleaning is being regularly performed
- ✔ Anyone who is feeling unwell is asked to stay at home
- ✔ A COVID safety plan is in place

These easements are in response to the current circumstances and are subject to change should the situation change.

For any further enquiries, please do not hesitate to contact the Shire on 95749300.

Toodyay Public Library

The Toodyay Public Library is currently open 9.00am to 5.00pm Monday to Friday and 9:00am to 1:00pm Saturday Morning.

The following controls are in place:

- ✔ Anyone who is feeling unwell is asked to stay home
- ✔ Mandatory sign in sheets and QR codes are present
- ✔ All visitors and staff must wear masks
- ✔ Masks are available on request
- ✔ Hand Sanitisers and Masks are available to visitors
- ✔ Extra cleaning is being regularly performed
- ✔ A COVID safety plan is in place

Toodyay Visitors Centre

The Toodyay Visitors is currently open 9.00am to 4.00pm Monday to Friday and 9:00am to 3:30pm Saturday and Sunday

The following controls are in place:

- ✔ Anyone who is feeling unwell is asked to stay home

- ✓ Mandatory sign in sheets and QR codes are present
- ✓ All visitors and staff must wear masks
- ✓ Masks are available on request
- ✓ Hand Sanitisers and Masks are available to visitors
- ✓ Extra cleaning is being regularly performed
- ✓ A COVID safety plan is in place

Toodyay Caravan Park and Holiday Park – phone numbers???

Toodyay Recreation Centre and Pool – updated information on website

Duidgee Park Playgrounds and Skate Park - Open

How will you be communicating updates?

Our Facebook and website are the main sources for all information regarding cancellations and closures, and Shire specific information about COVID-19. We will also be communicating these via noticeboards and through the Toodyay Herald where possible.

What is the Shire doing to maintain personal hygiene at its facilities?

The Shire is following Department of Health advice to frequently disinfect doorknobs, buttons, light switches, handrails, tap handles and desks.

We are endeavouring to ensure single-use paper towels and liquid hand soap stocks are maintained within our public toilets and a regular professional cleaning as well as emergency cleaning is done as needed.

Any community groups renting or utilising shire facilities are required to adhere to the current State mandatory guidelines and restrictions as well as maintain

- contact registers of those in attendance
- increased hand washing and sanitising
- appropriate social distancing
- adequate ventilation and surface cleaning

It is also required those feeling unwell or who have been a covid-19 close contact must not attend Shire facilities.

The Shire continues to follow the WA Department of Health's social distancing advice which includes:

- staying home if you are unwell
- keeping a distance of 2 metres between yourself and others where possible
- Four square metre per person rule (2m x2m) for non-essential indoor gatherings
- minimising physical contact

Is the Shire still providing its rubbish and recycling bin collection service?

Yes. Our waste management services is continuing and residents can continue putting out their green and yellow bins on their allocated days. The waste management services have backup drivers familiar with shire routes and covid management plans in place. The Shire will advise residents if there is any change to this service.

Will my planning, building and compliance applications be processed?

Yes. All planning and building applications will continue to be assessed within the statutory timeframes.

Applications can be made electronically via email to records@toodyay.wa.gov.au or the relevant State Government department as per usual.

Applications will be referred internally and processed as usual and feedback will be given via email or telephone. Payments can also be done electronically.

Shire staff will respond to any planning or building questions. Please contact the Shire on 9574 9300 or email records@toodyay.wa.gov.au if you have a question.

What financial support is available for individuals, households and businesses?

The Australian Government is providing some financial assistance to Australians. This assistance includes the Pandemic Leave Disaster Payment and easing of pressure on retirees.

For more information click the links below:

[Supporting Individuals and Households](#)

[WA support for individuals and Jobseekers](#)

Information regarding West Australian Government Support for businesses can be found here

[Support for Business](#)

What mental health and family support services are available?

If you are feeling overwhelmed or isolated, there is support available for you and your family members.

Mental health support

- [Lifeline 24/7](#): 13 11 14
- [Beyond Blue](#): 1300 224 636
- [Suicide Call Back Service](#): 1300 659 467
- Crisis Care 24/7: 9223 1111
- [COVID-19 and mental Health](#) | healthdirect
- [Additional MBS Mental Health Sessions during COVID-19](#)

Wheatbelt mental health support

- Wheatbelt Mental Health Services: (08) 9621 0999

Children and youth mental health services

- [Headspace](#): 1800 650 890
- [Kids Helpline](#) 24/7: 1800 551 800

Relationship support

- 1800 Respect 24/7: 1800 737 732
- Women's Domestic Violence Helpline: 1800 007 339
- Men's Domestic Violence Helpline: 1800 000 599

Department of Communities fact sheet with useful contact numbers for the Region

[Further Information](#)

Aged and Community support

The National COVID Older Persons Information Line is a partnership between the [Council on the Ageing \(COTA\)](#) Australia, National Seniors Australia, Older Persons Advocacy Network (OPAN) and Dementia Australia.

Call 1800 171 866.





Another free and 'easy to join' program, is [Community Connect](#). This program links members with like-minded people in the WA community for a free chat. Each month, members will be connected with another person from WA who has joined the program to share stories, activities and create a positive connection.

Call 1300 303 540

Your Toodyay Neighbours

The COVID-19 epidemic has brought about a lot of change for everybody. It is important during these times that we stay connected and take the time to check in with our fellow community members to make sure that they are okay.

Here are some ways that you can check in with your friends and neighbours (while still practising safe social distancing!):

-  Put a letter in your neighbours' letter box
-  Give your neighbour your contact details in case of an emergency
-  Make regular phone or video calls to people you know and ask if they are okay
-  Arrange virtual 'playdates' for your children, or yourself

Volunteering

Please only consider volunteering if it will not affect your current volunteering efforts as some volunteer work surrounding Covid may prevent you from the important and appreciated things you already do for the community.

Through Volunteering WA it is possible to register people who want to help during this time. By registering, Volunteering WA will work to match you with a volunteer opportunity. This could be helping a vulnerable resident in Toodyay, or they may match you with another organisation that needs your help.

[Volunteering WA](#) Covid-19 Emergency Volunteering

If you just want to volunteer to help someone in the local neighbourhood with simple tasks and aren't looking for other volunteer opportunities, please contact the Shire so we can get you in touch with Toodyay Locals Care.

[Adopt a Healthcare worker](#) Western Australia

SupportLocal

Local businesses are required to operate according to current health and government advice including requesting COVID-19 check-ins and vaccination status.

Many of the Shire's local businesses are continuing services to serve patrons. Please check and continue to show support to these local businesses.

Please remember to be respectful and courteous to both staff and other patrons. Our local businesses are following State and Federal Health Advice and we are all working to protect and support each other.

Slow and Stop the Spread

Every Western Australian needs to play their part to help manage the spread of COVID-19. This means following good hygiene habits and social distancing.

- Stay home if you're sick. Do not go to work or school.
- Use tap and pay instead of cash.
- Wash your hands regularly for at least 20 seconds with soap and water or an alcohol-based sanitiser.
- Cover your mouth and nose when you cough or sneeze. Use a flexed elbow or a tissue; if you use a tissue, dispose of it immediately and appropriately.
- Wear a mask

For more information see [Australian Government advice for protecting each other from Covid-19](#)